



San Rafael Police Department

Immigration FAQ

A fundamental responsibility of the San Rafael Police Department is to build trust and establish meaningful connections with all members of our community. Beyond ensuring policy compliance, we are dedicated to strengthening our relationship with the immigrant community. We recognize that community safety is a shared responsibility, and it is vital that individuals feel safe and supported when reporting crimes, seeking assistance, or participating in civic life without fear or hesitation. Our goal is to create an environment where every resident feels valued, respected, and confident in turning to law enforcement for help, knowing that their safety and well-being are our highest priority.

- 1. Will the San Rafael Police Department contact Immigration and Customs Enforcement (ICE) if I report a crime or am a victim of a crime?**
 - a. No, we encourage partnerships with our community to keep us all safe. We will not release any of your information to federal immigration authorities. If you feel uncomfortable about giving your information, you can also report crimes anonymously. If you see something, please say something.*
- 2. Does the San Rafael Police Department have bilingual officers or language assistance services?**
 - a. Yes, we aim to have Spanish-speaking officers on every shift, but if one is not available, ALL officers have access to the Language Line to assist with any of your communication needs.*
- 3. How can I file a complaint against a San Rafael Police officer if I feel my rights have been violated?**
 - a. You can file a complaint anonymously online [here](#), by phone at (415) 485-3000, or in person at the San Rafael Police Department, 1375 Fifth Avenue.*
- 4. Does the San Rafael Police Department enforce federal immigration laws?**
 - a. No. The San Rafael Police Department does not enforce any federal laws, including immigration laws.*
- 5. Does the San Rafael Police Department collaborate with immigration officials during immigration enforcement operations?**
 - a. No. The San Rafael Police Department does not investigate, interrogate, detain, or arrest persons for immigration enforcement purposes, including a civil violation of federal immigration laws or a related civil warrant.*
- 6. Does the San Rafael Police Department share information with immigration officials?**
 - a. No. The San Rafael Police Department does not collect any information about an individual's immigration status. We do not provide personal information about an individual to any immigration authority, including, but not limited to, the individual's name, physical description, home address, work address, and telephone number.*



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7. **Does the San Rafael Police Department transfer individuals to ICE custody for deportation purposes?**
 - a. *No. The San Rafael Police Department does not transfer individuals to ICE custody.*
8. **Where can I obtain more details about the San Rafael Police Department's policy relating to immigration?**
 - a. *The purpose of San Rafael Police Department policy 413 is to provide guidelines to members of the San Rafael Police Department relating to immigration and interacting with federal immigration officials. Policy 413 can be found on our website (srpd.org), or you can [Click Here - San Rafael Police Department Policy 413](#)*
9. **Does the San Rafael Police Department inquire about immigration status?**
 - a. *No. The San Rafael Police Department will never ask questions relating to immigration status.*
10. **Where can I locate additional information about SRPD and Immigration?**
 - a. *SRPD delivered a presentation on Immigration to the Police Advisory & Accountability Committee (PAAC) on February 19, 2025. The presentation, handout materials, and recording of the meeting are available for viewing by clicking [here](#) or at the following URL: <https://www.cityofsanrafael.org/meetings/police-advisory-accountability-committee-february-19-2025/>*
11. **If you are an undocumented victim of certain crimes, you may be eligible to apply for a U-Visa, which provides temporary legal status and work authorization in the United States.**
 - a. *Learn how to obtain a [U-Visa](#) <https://www.uscis.gov/humanitarian/victims-of-criminal-activity-u-nonimmigrant-status>*

Additional Resources

- [Local compilation of Events and Resources](#). Updated regularly with the intent of establishing consistent and current resources.
- [Canal Alliance](#)
- [San Rafael City Schools District](#)
- [Know Your Educational Rights, Guide for Students and Families](#), California Department of Justice [[English](#) | [Spanish](#)]
- [Bay Area Legal Aid](#)
- [Immigration Legal Resource Center](#) (ilrq.org)
- Anyone with immigration concerns is encouraged to consult with a [trusted legal services provider](#). They can help you explore possible immigration options and assist families in preparing for a possible immigration-related emergency.
- All people in the United States, regardless of immigration status, have certain rights and protections under the U.S. Constitution. [Red Cards](#) help people assert their rights and



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defend themselves in many situations, such as when ICE agents go to a home. These are available in multiple languages. One side of the card is printed in the language of the resident, and the other side is printed in English to be presented to the immigration official. Click the link below to access the [Know Your Rights Toolkit](#) and additional resources.

You have constitutional rights:

- *DO NOT OPEN THE DOOR if an immigration agent is knocking on the door.*
- *DO NOT ANSWER ANY QUESTIONS from an immigration agent if they try to talk to you. You have the right to remain silent.*
- *DO NOT SIGN ANYTHING without first speaking to a lawyer.*
- *You have the right to speak with a lawyer.*
- *If you are outside of your home, ask the agent if you are free to leave, and if they say yes, leave calmly.*
- *If you are inside your home, show the card through the window or slide it under the door.*
- *I do not wish to speak with you, answer your questions, or sign or hand you any documents based on my 5th Amendment rights under the United States Constitution.*
- *I do not give you permission to enter my home based on my 4th Amendment rights under the United States Constitution unless you have a warrant to enter, signed by a judge or magistrate with my name on it that you slide under the door.*
- *I do not give you permission to search any of my belongings based on my 4th Amendment rights.*
- *I choose to exercise my constitutional rights.*

To report ICE activity in Marin, contact the Marin Rapid Response Hotline at (415) 991-4545.

This publication is intended for informational purposes only and should not be relied upon in reaching a legal conclusion. Specific application of and questions should be addressed with your legal counsel.